Accessing Your Account

1. Your account is automatically pre-created by AMPP and will receive an email inviting you to visit login.swapcard.com to set up your account.

2. Type in the email you provided during registration into the indicated box.

3. On the next screen, you will be asked to set a password if this is the first time you’re accessing the platform. If you already have a Swapcard account, enter your password here.

4. Once you have entered your information, you will be redirected to a home screen.

5. If your email address is not recognized, you will be redirected to the nacecorrosion.org site.

6. You now have live access to CORROSION.
Personal Profile

1. To access and edit your own personal profile click on the drop-down menu on the upper right corner of your screen and select ‘My profile’ or you can click ‘Edit’ on the top right of your picture box on the left side of the Home page.

2. You can then edit your industry information, biography, and contact details. Any changes made will be saved automatically. Updating your profile will guide the AI matchmaking feature and will make suggestions of peer connections and session.
Finding and Bookmarking Scheduled Sessions

1. To find and bookmark a session click on the relevant tab—Technical Program, Standards Meetings, Special Events, or Community Sessions and Awards. If you do not have a Full Conference registration you will not see the Technical Program tab.

2. You will see the schedule under each tab sorted by day.

3. You can easily filter sessions by category and industry, using the search bar at the left of the screen.
4. You can register and add any session to your personal schedule by clicking the calendar icon at the top right corner of each session panel. It will then appear in the ‘My Schedule’ tab under ‘My Event’.

5. We encourage you to register for sessions you wish to attend in order to receive in-platform and email notifications. However, there are no seat limits so pre-registration is not required and you can join when it’s live by clicking on the session title.

6. You will receive a notification five (5) minutes before the start of any session for which you are registered, followed by an additional reminder at the start time.

7. When joining a session, you will be able to see important information about the session, such as the description of the talk, speakers, and a live discussion.
8. The Technical program tab gathers all sessions of the event. You can easily register to sessions by clicking on this logo. *Note: You can define your search by using filters located on the left side of the screen.*

9. The “My Event” tab allows you to see your own schedule. You can find the sessions you are interested in, the sponsors and partners you bookmarked, as well as your confirmed meetings. You can export your program by clicking on « Export to my calendar » or « Download PDF ».
1. You can search for speakers and attendees within the platform. For information on speakers, you can click on the ‘Speakers’ panel or the tab at the top of your screen.

2. You’ll see the full list of speakers participating at CORROSION. You can see what times they are available to meet and what session(s) they are speaking at. Send a connection request and start a conversation.
3. For attendees, click on the ‘Attendees’ tab at the top of your screen to view a list of all of the attendees. Attendees have the ability to “hide” their profiles, therefore, you will only be able to see attendees who opt-in and what they’ve decided to include in their profile.

** By default you will be opted into showing your profile. Personal contact details are not shared until you make a connection with another attendee. You can opt out if you don’t want to share your information.
Making Connections

Networking with other attendees, exhibitors, and speakers is a critical part of attending a conference.

1. You can send a connection request to another attendee, speaker, or exhibitor by clicking on their profile (use the applicable tab).

2. You can type a message and click ‘SEND CONNECTION REQUEST’. The individual will receive a notification and an approve the connection message. Then you can start your conversation by sending messages or scheduling a video call.
3. All of your connections, confirmed meetings, bookmarked exhibitors and sessions will appear in ‘My Event’ in the appropriate tab.

4. The AI matchmaking within the platform will make suggestions of individuals to meet. You can request to connect and schedule a meeting with them.
Swapcard App

1. Download the Swapcard App from your mobile device’s App Store.

2. Type in the email you provided during registration into the indicated box. On the next screen, you will be asked to set a password if this is the first time you’re accessing the platform. If you already have a Swapcard account, enter your password here.

3. The CORROSION Homepage and Navigation will be available once you’ve logged in. Users can connect with attendees & exhibitors, register for sessions, and watch live sessions via their mobile device.
1. My Event: Access your sessions, meetings, bookmarked exhibitors, connections and wish list.
2. Speakers: Search for, send connection requests and ask questions to CORROSION 2021 speakers.
3. Product Market Place: Search for products and services showcased, prizes & giveaways, our digital library and job board.
4. Attendees: Search for and connect with your peers.
5. Community Sessions and Awards: Access awards ceremonies, Corrosive Chronicles and First Service How To sessions here.
7. Technical Program: Search by day or filter sessions you want to attend and save them to “My Schedule” under “My Event”
8. Exhibitors: View products and services & set up meetings with exhibitors.
9. Student Poster: View the Student Poster Sessions
11. Bookstore: Purchase select titles at members-only pricing.
12. House Icon: Homepage button
13. Chat Icon: Message with attendees, exhibitors, and speakers.
14. Bell Icon: Keep track of sessions & meetings with notifications.
15. Person Icon: Access your profile, resource center, and settings.
For Platform/Tech Issues

Frequently Asked Questions
Select the ‘Resources center’ under the drop down menu at the upper right corner of your screen. You’ll be redirected to the Swapcard help webpage and you can select the category of your inquiry.

Chat
Chat with the Swapcard team on swapcard.com

Email
Send an email to support@swapcard.com

For event questions or to report harassment or inappropriate behavior contact Lesley.Martinez@nace.org.